Customer Information

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★ Certificates of Insurance
★ Our Team
★ What to Expect
★ Pool Care Instructions
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★ FAQs
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Thank you for choosing us to remodel your pool!

Ron DeSantis, Governor

Melanie S. Griffin, Secretary

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

CONSTRUCTION INDUSTRY LICENSING BOARD

THE RESIDENTIAL POOL/SPA CONTRACTOR HEREIN IS CERTIFIED UNDER THE PROVISIONS OF CHAPTER 489, FLORIDA STATUTES

SNOW, RONALD SCOTT

RONNY SNOWS POOL PATROL LLC
3118 S CANAL DR
PALM HARBOR FL 34683

LICENSE NUMBER: CPC1459996

EXPIRATION DATE: AUGUST 31, 2026

Always verify licenses online at MyFloridaLicense.com

Do not alter this document in any form.

This is your license. It is unlawful for anyone other than the licensee to use this document.

Our company license can be viewed online at any time by visiting MyFloridaLicense.com and searching the company's name or by clicking here.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

INSURED RONNSNO-01 LNICO

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 4/29/2024

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

PRODUCER Italiano Insurance Services, Inc. PO Box 18425 Tampa, FL 33679	CONTACT NAME: PHONE (A/C, No, Ext): (813) 877-7799 FAX (A/C, No): (813) 877-8877 E-MAIL ADDRESS: tampa@italianoinsurance.com	
	INSURER(S) AFFORDING COVERAGE	NAIC #
	INSURER A : Nautilus Insurance Co.	17370
INSURED Ronny Snows Pool Patrol LLC 3118 S Canal Dr Palm Harbor, FL 34684	INSURER B : Associated Industries Ins. Co.	23140
	INSURER C :	
	INSURER E :	
	INSURER F :	

COVERAGES **CERTIFICATE NUMBER:** **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
A	X COMMERCIAL GENERAL LIABILITY			NN1583413	8/6/2024	8/6/2025	EACH OCCURRENCE	$ 1,000,000
	☐ CLAIMS-MADE ☒ OCCUR						DAMAGE TO RENTED PREMISES (Ea occurrence)	$ 100,000
	X Pop-up 50k						MED EXP (Any one person)	$ 5,000
							PERSONAL & ADV INJURY	$ 1,000,000
	GEN'L AGGREGATE LIMIT APPLIES PER:						GENERAL AGGREGATE	$ 2,000,000
	☐ POLICY ☐ PRO-JECT ☐ LOC						PRODUCTS - COMP/OP AGG	$ 2,000,000
	☐ OTHER:							$
	AUTOMOBILE LIABILITY						COMBINED SINGLE LIMIT (Ea accident)	$
	☐ ANY AUTO						BODILY INJURY (Per person)	$
	☐ OWNED AUTOS ONLY ☐ SCHEDULED AUTOS						BODILY INJURY (Per accident)	$
	☐ HIRED AUTOS ONLY ☐ NON-OWNED AUTOS ONLY						PROPERTY DAMAGE (Per accident)	$
	☐							$
	☐ UMBRELLA LIAB ☐ OCCUR						EACH OCCURRENCE	$
	☐ EXCESS LIAB ☐ CLAIMS-MADE						AGGREGATE	$
	☐ DED ☐ RETENTION $							$
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY Y / N			AWC1201440	12/14/2023	12/14/2024	X PER STATUTE ☐ OTH-ER	
	ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? ☐ (Mandatory in NH)	N / A					E.L. EACH ACCIDENT	$ 100,000
	If yes, describe under DESCRIPTION OF OPERATIONS below						E.L. DISEASE - EA EMPLOYEE	$ 100,000
							E.L. DISEASE - POLICY LIMIT	$ 500,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

CERTIFICATE HOLDER

FOR INFORMATION PURPOSES ONLY CONTACT ITALIANO INSURANCE
SERVICES FOR CERTIFICATE
813/877-7799

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

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Ronny truly loves swimming pools. He began working in the pool industry in 1996, even working for other local pool servicing companies in the area. He started Pool Patrol as a weekly maintenance company, cleaning pools on the weekends outside of his day job and eventually grew it into a full remodeling company. Ronny and his family can be found boating, fishing, traveling, binging shows on Netflix and eating at delicious restaurants in their spare time.

Sales

Billy S.
Equipment Specialist

Vander F.
Tile Specialist

Helio P.
Tile Specialist

Billy C.
Pool Technician

What to Expect

Whether you are doing a complete remodel or just a resurface, there are important things to be aware of before we start your job. Please carefully read the below information. By signing your contract, you agree that you understand and agree with the information below.

Water Bill - Depending on which county you live in, you will be charged a rate for the water used to refill your pool once the job is complete. The cost of refilling your pool is your responsibility. Generally, the county will discount your bill after you notify them that you had your pool refinished. Please contact your responsible utility provider for more information.

Water Filling - Immediately after your pool is resurfaced and it is ready to be filled, we will begin filling your pool. Your pool needs to fill all the way to the waterline tile. You are responsible for monitoring the water fill and turning the water off once the water level reaches the middle of the waterline tile around the perimeter of the pool. Generally this takes 24-48 hours depending on the size of your pool and water pressure. It is imperative that you do not stop the filling of the pool prematurely as this may cause water lines in the new surface. Your water will be greenish due to the tap water not having been treated yet. This is normal.

Dust - You are having construction done to your property. In order to complete your job, there will likely be sawing of tile, pavers, travertine and/or other materials which will result in dust and debris in your yard. There is no way to avoid this, but our team will take precautions to be as tidy as necessary without hindering the progress of your pool remodel. If you have a caged in pool, please be notified that you will likely need to pressure wash the screens after your pool is complete. Any cleaning of cages, furniture, decorations, etc. is 100% responsibility of the customer.

Furniture - Any furniture, statues, planters, equipment, decorations and the like should be moved by the customer before the work is started. We can assist in moving small items that do not require strenuous labor if requested, however, moving items is your responsibility and should be done prior to job start. Any items left out near the project site are likely to get dirty.

Lawns & Landscaping - In order to transport materials, especially pool plaster, our team will need to move through to your backyard usually via side yards and front lawns. The equipment needed to complete your remodel is heavy and will cause track marks in your grass. Again, we will do the best we can in maintaining a clean workspace, however, debris, and damage to your lawn is very likely. It is the customer's responsibility to take any means necessary to care for you property before, during, and after the project is completed. We are not responsible for plaster drips on grass and other unavoidable messes.

Pavers, Travertine, & Other Decking - Due to expected variations of the natural raw materials used in the production of these products, minor shade variations may occur between samples including material samples, photography, printed images, computer images and orders. Travertine in particular is a natural stone and your selected product will have pitting or 'holes' and variance in veining and color. This is normal and unavoidable due to the nature of the product. Product is not returnable after 30 days of delivery. It is your responsibility to inspect product at time of delivery and notify us immediately with any concerns. If return is accepted, it will be subject to a restocking fee per contract. Levels of decking will vary as they are manually laid by hand.

Electrical and Gas Hookups - Any equipment purchased will be installed as included in your invoice/contract. If your equipment requires a licensed electrician or gas plumber to complete equipment install, it is your responsibility to coordinate this additional work with a licensed professional of your choosing. We can provide contact information for these professionals upon request.

Resurface Care Instructions (Residential Pools Only)

After your pool is resurfaced, we will chemically balance the pool (fire-up) and come by once per week for the first 30 days to balance your pool. During this time, your pool will require extra care outside of our weekly visits. It is imperative to the quality of your resurface that you or someone else be available to take the below necessary steps to maintain a great pool finish.

- Fill the pool continuously to the middle of the waterline tile. Do not stop the water during filling, as this may cause lines and streaks in your new surface. Fill water will look green until treated, this is normal.

- Brush the entire surface of the pool at least twice per day for the first 2 weeks, using a 50% nylon/ 50% stainless steel brush.

- Do not add any chemicals to the pool. Our pool technician will take care of this for you.

- It is important that you keep the filter clean. It is normal to have surface remnants after new surface is applied. You will need to clean the filter once daily for 2 weeks. If you have a DE or sand filter, clean every 2-3 days for 2 weeks. Most cartridge filters need to be replaced at this time. We can clean DE filters during our weekly service for an additional cost.

- Do not use any automatic vacuum or pool cleaners for 45 days.

- If applicable, no salt should be added to the system for 45 days.

- Imperfections, small cracks, organic stains, and white patches are all common findings after a surface is done. These generally go away within the first 30 days. The pool is not fully cured until about 6 months, so please allow time for the process to completely cure.

Supplier & Vendor Information

We work hard to provide with you the best quality products and maintain relationships with our suppliers for longevity. Below is a list of just some of our major vendor partners. In addition to having samples that we can bring to your pool, we're also happy to meet you at the suppliers locations to help you choose your designs.

Decking

Flagstone Pavers
www.flagstonepavers.com

Stone Mart
www.stone-mart.com

Innovative Concrete Technologies
www.innovativeconcrete.com

Tile

AquaBella Tile
www.aquabellatile.com

Luv Tile
www.luvtile.com

NPT Tile
www.nptpool.com

Surfaces

Premix Marquis
www.pmmproducts.com

NPT Pool Finishes
www.nptpool.com

SGM
www.sgm.cc

CLI Industries
www.clindustries.com

Equipment

Hayward
www.hayward-pool.com

Pentair
www.pentair.com

Jandy
www.jandy.com

Frequently Asked Questions (FAQs)

• How long does it take to start my job?

Once you sign your contract and make your deposit, your job is placed in our pipeline and started when the other contracted jobs have been completed according to each phase. Currently, this can take anywhere from 4-16 weeks depending on the time of year, weather, and scope of work. We do our best to estimate start date at the time of contract but unfortunately there are factors beyond our control that can result in job delays.

• How long will it take to complete my job?

This depends on the scope of work for your remodel. If you are only having your pool resurfaced, this generally takes 2-3 weeks to complete from the job start date (when workers are doing work at the property; not when materials arrive). Pavers, coping, material availability, special features, and unexpected issues can add to the length of time for completion. Most full remodels can be completed in 3-4 weeks from the date work is started.

• What is the deposit amount required and when is it due?

50% of the total invoice amount is due at contract signing with the remaining balance due at time of completion. All contracted and invoiced work that is completed is required to be paid promptly at completion time. Any questions or concerns are to be addressed with us at the time of the final walkthrough. Any issues with retrieving payment at job completion may result in loss of warranty and/or a lien on the property.

• When will people be at my home to complete the work?

Our team works on multiple jobs at once based on the work being done. Some stages of the project require drying, or other waiting periods before the next stage can begin. Do not expect us to arrive at 8am and leave at 5pm as this is not feasible to get jobs completed correctly and efficiently. Please also be conscious of any pets as fences and gates will be open while workers are at your job.

• Is my pool under warranty?

Resurfaces are warrantied for 10 years for materials and 2 years on labor. Workmanship on labor for other provided services is warrantied for 2 years. All equipment is warrantied through the manufacturer. All warranty information is officiated by Ronny Snow's Pool Patrol at the end of the job upon final payment.

• Do I get to keep extra materials (tile, pavers, travertine, coping, etc.) ?

No. Extra material is ordered in addition to the quoted material that you are invoiced for. This is to accommodate for cuts, breakage, material defects, etc. Any leftover materials will be picked up by a team member at job completion. We typically leave behind a few pieces of tile and/or pavers at your request, but all extra materials belong to us unless they are installed in or on your pool and are paid for in full.

Contact Information

We kindly ask that you only contact our team during the below operating hours.

Ronny Snow
Owner
ronny@rspoolpatrol.com
813-892-6879

Normal Operating Hours

Monday - Friday: 8:00am - 5:00pm

Saturday: Appointment Only

Sunday: Closed